70 Osborne Hill Road Sandy Hook, CT 06482 (203) 426-2770 SmithSandyHook@aol.com March 1, 2010

To whom it may concern:

We are pleased to recommend Mike West and his company for any of your construction or remodeling needs. Mike and his fabulous team replaced thirty two windows and three doors on our thirty year old house. Due to the rotted condition of all of our windows and sills, this was a complete rip out and replace of the frames, windows and doors.

Having never undertaken a project such as this we searched for a recommended builder to guide us. We investigated several contractors including Mike's company which came highly recommended from a neighbor. The guidance Mike gave us in selecting products and describing the total process gave us the confidence to choose his company.

Mike's team did a significant amount of prep work at his location including staining all of the windows and staining and painting all of the doors and trim to our selected colors. This greatly reduced the amount of time required to install on site.

The installation process was fascinating to watch. The whole install team was perfectionists. Custom requirements were met with a "but of course" attitude and were performed with outstanding expertise. This hard working crew certainly earned our respect and appreciation.

Our visitors have all remarked on the excellent quality of this installation. We will use Mike's company for our future needs and highly recommend you do.

Parlmich BUQ Suit

Sincerely.

Pat and Bill Smith